

## **Patient Participation Group Meeting**

**Monday 16<sup>th</sup> October 2017 at 6:30pm**

**Conference Room**

### **AGENDA**

1. Apologies
2. Focus / Purpose of the PPG

#### **Matters Arising**

1. Go through Action log - updates
2. CQC
3. PPG Practice Vision
4. Patient Experience – Patient unable to hear doctors calling them / no order to which door nurses call pts (signage and rec show on screen function)
5. Patient Car Park – update on action log
6. Appointment of PPG vice chair position
7. Expenditure
8. AOB
9. Next meeting date: 20<sup>th</sup> November 2017 – 6:30pm